

Dear residents of Raufarhöfn,

I want to take this opportunity to welcome you to our community. The area is known for its beautiful scenery and quiet way of living. I hope you settle in well and encourage you to familiarize yourself with the town.

Moving to a new country can be confusing and complex. That is why we have prepared this brochure, providing you with practical information regarding settling into our society. If you have any further questions or concerns regarding e.g. schools, sports, and leisure, permits, registration, social services provided by the municipality etc., please contact me by phone or email and we will schedule a meeting.

Included in this brochure is a free entry ticket to the swimming pool of Húsavík, you can use it in Raufarhöfn, or Húsavík. Swimming has been part of the Icelandic Nation for centuries, learning to swim is even a mandatory part of the Icelandic education system. Nearly every town has a public swimming pool, and the culture of the Icelandic public pools is well known, where Icelanders gather to swim or relax in the hot tubs, during winter as well as summer. So, the pool is the perfect place to meet locals!

I sincerely hope you get the opportunity to see and experience all the good things Norðurþing has to offer, and it is my pleasure to help you discover it.

I look forward to the opportunity to meet you,

Nele Marie Beitelstein

Multicultural representative

nele@nordurthing.is

464-6100

Municipality Offices



Raufarhöfn

Address: Aðalbraut 23

Tel: 464-9854

Open: 09:00 -15:45



Húsavík

Address: Ketilsbraut 7-9

Tel: 464-6100

Open: Mon – Thu 10:00 – 14:00
Fri 10:00 -13:00



Kópasker

Address: Bakkagata 10

Tel: 464-9802

Open: Wed – Fri 10:00 – 16:00

Feel free to step by for general information and all other information regarding the Municipality services.

Further information on various components can be found on our website: www.nordurthing.is or contact us by email: nordurthing@nordurthing.is

Workers Union

Framsýn is the local Workers Union, located in Húsavík. Framsýns Office is at Garðarsbraut 26 and is open Weekdays 8:00 – 16:00. The Union provides help, advice, and assistance with anything regarding workers' rights.

Framsýn Union has made agreements with different services in Iceland resulting in reduced price and/or proportional refunds for its members on everything from domestic flights and hotel rooms to Icelandic courses and psychological and optical services. For all further information call Framsýn at 464- 6600 or visit www.framsyn.is.



Banking and Electronic ID

Landsbankinn is at Aðalbraut 23 (same address as the Municipality office).

Landsbanka.is

Electronic identification (also known as **electronic certificates** or **electronic ID**), is a type of ID designed for electronic communication and is issued in collaboration with Icelandic authorities. If you have a smartphone you can get your electronic ID activated at the banks.

District Commissioner and police station

The District Commissioner office and police station are in Húsavík, at Útgarður 1. The District Commissioner issues various permits and certificates, including residence permits, passports, driver's licenses, permits for operations of restaurants, guesthouses, bars and more. For more information, see www.syslumenn.is. The opening hours of the District Commissioner's office are from 9:00 – 15:00
Tel: 458 2600.



The police station is in the same building. To contact the police, call **the emergency hotline 112**. For more information see www.logregla.is

Schools and education

Raufarhöfn preschool and elementary school

Tel: 464-9870

Email: arndis@raufarhafnarskoli.is

grunnskoli.raufarhofn.is

Facebook: Grunnskóli Raufarhafnar



Learn Icelandic at The Húsavík Academic Center (HAC) / Þekkingarnet Þingeyinga

Þekkingarnet Þingeyinga or Húsavík Academic Center (HAC) is dedicated to promoting and facilitating lifelong learning, university studies and interdisciplinary research.

HAC offers Icelandic courses and lessons for new residents and others interested, as well as offering counselling for individuals with little formal education, free of charge.

For more information visit www.hac.is, email: hac@hac.is, tel: 464-5100

Hospital and Pharmacy

Raufarhöfn Health Clinic

Address: Aðalbraut 33

Tel: 464-0620

Open: Mondays, Wednesdays, and Thursdays

www.hsn.is



For dental service or to reach a doctor after hours call phone number 1700.

In case of an emergency, call 112.

Húsavík Hospital Service

The Húsavík Hospital is in a large building close to the football court. General opening hours are from 8.00 – 16.00 all five weekdays. During general opening hours the phone number is 464-0500 and daily telephone service hours with a nurse/doctor are between 8:15 and 9:00 and 13:00 – 13:30. A doctor can be reached after opening via phone number 1700. For more info, visit: <http://www.hsn.is/husavik>



Pharmacy

Lyfja Pharmacy is in the same building as the Raufarhöfn health clinic

Opening hours:

Mon: 10:00 – 12:00 and 13:00 – 15:00

Wed: 10:00 – 12:00 and 13:00 – 16:00

Thu: 10:00 – 12:00 and 13:00 – 16:00

For further information I encourage you to check out *Welcome to Norðurþing: Information for new residents*, a detailed brochure prepared by The Húsavík Academic Center:

<https://hac.is/english/moving-to-nordurthing-information-for-new-residents/>

Useful Webpages:

- <https://www.landneminn.is/> - Information for adults Immigrants in Iceland
- www.mcc.is – Multicultural Information Center
- <https://newiniceland.is/> - Information and assistance for foreign residents in Iceland
- www.nordurthing.is - Norðurþings Municipality's webpage
- www.raufarhofn.is
- www.asi.is - The Icelandic Confederation of Labor
- www.utl.is – The Directorate of Immigration
- www.skra.is - Register Iceland
- www.husbot.is – Housing benefits
- www.heilsuvera.is/en - Healthcare
- <http://www.humanrights.is/en> - Legal counselling for immigrants free of charge.
- www.ssne.is – Association of Municipalities in Northeast Iceland
- <https://www.nordanatt.is/> - drivingforce of innovation in the Northeast
- www.vedur.is/english - Weather forecast
- www.road.is – Road conditions
- www.ruv.is/english, www.grapevine.is – Icelandic news
- www.visithusavik.com – Húsavík and surroundings, event calendar, restaurants, museums etc.

Useful Facebook pages:

- **Norðurþing** – Official Facebook page for Norðurþing Municipality
- **Norðurþing Multicultural** – A page for Norðurþings English speaking residents
- **Raufarhöfn íbúar** – a page for people living in Raufarhöfn
- **Raufarhofn.net** – Facebook page
- **Rauði krossinn í Þingeyjarsýslu** – The Red Cross in the area
- **Rauða kross verslun í Langanesbyggð** – A secondhand shop in Þórshöfn
- **Away from home – living in Iceland**
- **Þekkingarnet Þingeyinga** – for Icelandic lessons and other courses in the area
- **Atvinnu- og samfélagsmál á austursvæði Norðurþings** – Facebook page for employment and social issues in the eastern area of Norðurþing
- **Gunnubúð/Verslunin Urð** – Local shop
- **Sundlaug – íþróttahús Raufarhafnar** – for opening hours and information regarding the swimming pool and sports hall – sport@raufarhofn.is
- **Ungmennafélagið Austri Raufarhöfn** – the local sport club
- **Félag eldri borgara á Raufarhöfn** – members of the elderly community
- **Félaginn Bar Raufarhöfn** – a local pub
- **Hotel Norðurljós** – Hotel and restaurant

- **Félagsheimilið Hnitbjörg. Raufarhöfn** – the community house
- **Björgunarsveitin Pólstjarnan Raufarhöfn** – the search and rescue team
- **Kaupfélagið Raufarhöfn** – Café
- **Samferða Raufarhöfn** – Car pulling in the area
- **Rif field station** - Environmental research station